

Scorecard 2009

July 1, 2008 - June 30, 2009

The Civic Consulting Alliance helps Chicago's public and private sectors solve our city's biggest issues together. We work with public-sector leaders dedicated to making lasting, positive change and private-sector leaders who contribute services pro bono to help create that change.

QUALITY OF LIFE & PUBLIC SERVICES

Position Chicago as the most livable city in the world, by promoting efficient public services that support a vibrant quality of life

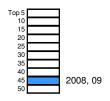
Accomplishments

- Released Taxpayer Action Board report: ~100 options to reduce State expenditures up to \$5 billion per year
- Created leadership team and plan for a conservation campus
- Redeployed 150 police officers from administrative to street duty
- · Launched and managed Recovery Partnership, Mayor Daley's collaboration with the philanthropic community, to maximize the benefits of ARRA in Chicago
- · Redesigned contracting process between the City and non-profit delegate agencies, to reduce time 50%
- Released 21st Century Commission report including 100 recommendations and millions in potential savings; led to:
 - Self-certification for certain building inspections
 - Consolidation of 10 City departments to 4

Partners

- A.T. Kearney
- Bain & Company
- Deloitte
- · Hewitt Associates KPMG LLP
- · L.E.K. Consulting
- · The Lucas Group
- · Mayer Brown LLP

Global Quality of Life Ranking*



*As published by Mercer

ENVIRONMENT & TRANSIT

Establish Chicago as the nation's #1 "green" city and CTA as the most innovative, fastest growing U.S. system

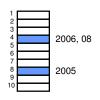
Accomplishments

- CTA awarded international Most-Improved Metro award
- Saved CTA bus customers 500,000 hours/month in waiting time via better bus spacing
- Improved train efficiencies, increasing capacity by ~2,100 customers for daily morning service
- Identified opportunities to reduce the cost per tree trimmed by the City by 60%
- Grew CTA ridership 5.5%, to more than 500 million, exceeding most other major metropolitan transit systems
- Chicago ranked first for environmental innovation in SustainLane city rankings
- Chicago ranked in top 10 of all major green city rankings; only city with population over 1 million to do so

Partners

- Alvarez & Marsal
- A.T. Kearney
- Bain & Company
- Chicago Booth School of Business
- IDFO
- Illinois Institute of Technology
- Katzenbach Partners
- The Monitor Group, Inc.

Sustainability ranking**



**As published by SustainLane

EDUCATION

Ensure that every student who graduates from CPS is ready for postsecondary education and a career

Accomplishments

- · Designed and gained approval for four new, model career academies
- Began implementation of revamped Career and Technical Education strategy
- Helped new CEO define and launch initiatives to support key priorities
- Instituted performance management system at CPS central office
- Reduced CPS operating budget by \$100 million through central office staff reductions

Partners

- · Booz & Company
- The Boston Consulting Group
- · McKinsey & Company
- · The Parthenon Group

WORKFORCE DEVELOPMENT

Revamp education and workforce systems to meet the needs of Chicago employers, residents, and communities

Accomplishments

- On track to eliminate the nursing shortage in Chicago: established 137 new seats in nursing schools and plan for 630 more by next academic year
- Placed more than 500 workers in hospitality Mayer Brown LLP jobs via revamped Service Works center
- Created and launched the Chicago Workforce Investment Council (CWIC) to set priorities, coordinate, and oversee all workforce efforts in Chicago
- Opened CWICstats at the University of Chicago, to assess the return on workforce investments, communicate performance, and improve workforce system

Partners

- · Deloitte
- Edelman
- Leo Burnett Worldwide, Inc.

| PRIVATE SECTOR RESOURCES | | | | | | | | |
|--|------|------|------|------|------|--|--|--|
| | 2005 | 2006 | 2007 | 2008 | 2009 | | | |
| Firms contributing resources (pro bono staff) | 2 | 10 | 11 | 18 | 23 | | | |
| Participating organizations | N/A | 19 | 40 | 114 | 207 | | | |
| Total contributing and participating | N/A | 29 | 51 | 132 | 230 | | | |
| Value of resources contributed by partners (\$ millions) | 0.9 | 2.5 | 5.6 | 12.5 | 13.9 | | | |
| Foundation grants (\$ millions) | 0.2 | 0.2 | 0.3 | 0.4 | 0.5 | | | |
| Total value of services contributed (\$ millions) | 1.8 | 3.4 | 6.9 | 13.9 | 15.4 | | | |

| GRANTS | | | | | |
|------------------------------|----|---------|--|--|--|
| The Boeing Company | \$ | 150,000 | | | |
| Joyce Foundation | \$ | 150,000 | | | |
| Searle Funds at the CCT | \$ | 75,000 | | | |
| Lloyd A. Fry Foundation | \$ | 50,000 | | | |
| Annie E. Casey Foundation | \$ | 50,000 | | | |
| Global Philanthropy Partners | \$ | 50,000 | | | |
| Steans Family Foundation | \$ | 15,000 | | | |
| Chicago Community Trust | \$ | 10,000 | | | |
| Total Grants | | 550,000 | | | |
| | | | | | |

| FIRMS CONTRIBUTING RESOURCES (PRO BONO STAFF) | | | | | | | | |
|---|---|--|--|--|--|--|--|--|
| More than \$1 million over 2 years | | | | | | | | |
| A.T. Kearney Bain & Company | Booz & Company The Boston Consulting Group | Katzenbach Partners McKinsey & Company | The Parthenon Group | | | | | |
| \$100,000 - \$1 million over 2 years | | | | | | | | |
| Deloitte Hewitt Associates Huron Consulting Group | IDEO KPMG The Lucas Group | Mayer Brown LLP The Monitor Group, Inc. | | | | | | |
| First-time contributors | | | | | | | | |
| Duo Consulting Edelman | Hewitt Associates L.E.K. Consulting | Leo Burnett Worldwide The Lucas Group | The Monitor Group, Inc. The Parthenon Group | | | | | |

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